



Community Connection Center



There are several support programs we can connect you to including:

Nicor Gas is committed to helping you meet your every day needs. Our Community Connection Center can be your first stop to learn more about bill payment assistance, energy-saving offerings, and so much more.

When you contact the Community Connection Center, our team will guide you to key resources that can help with other elements beyond your natural gas bill.

PROGRAM	DESCRIPTION
Low Income Home Energy Assistance Program (LIHEAP)	A federally funded program that provides qualifying households with monetary relief for their energy bills.
Percentage of Income Payment Plan (PIPP)	A state-funded program that allows qualifying customers to pay a percentage of their monthly gross income to maintain their natural gas service.
Sharing Program	A Nicor Gas program funded by direct contributions from Nicor Gas employees and customers to provide qualifying households with monetary relief for their natural gas bills.
Energy Aide Program	A Nicor Gas program that provides qualifying households with monetary relief for their natural gas bills.
Shield of Caring	A Nicor Gas and Salvation Army partnership program that provides qualifying households experiencing financial hardship with monetary relief for their gas bill.
The Salvation Army	An organization that provides assistance with housing, food, clothing, and other need. Resources may vary in your area.
United Way	An organization that provides assistance with housing, food, healthcare expenses, and other need. Resources may vary in your area.
Energy Efficiency Program	The Nicor Gas Energy Efficiency Program provides free energy-saving home assessments, weatherization improvements, products and more to qualifying customers. These offerings can help customers save money on their bills.

For more information, please visit nicorgas.com/cc